



2007/08 Subscriber Ticket Information

Additional Subscriber Discounts

Broadway and Opera Subscribers receive **\$5 off** single ticket purchases to additional tickets purchased for Broadway and Opera shows, and **\$3 off** tickets to Music and Young & Fun Series shows. Young & Fun Series subscribers receive **\$3 off** tickets to any Music, Broadway, Opera or Young & Fun tickets purchased in addition to their subscription. Please note that Subscriber and other discounts do not apply to online internet sales or non-Garde presented events.

Your Garde Web Account

You can access your own secure Garde ticket account on the Garde website www.gardearts.org by clicking on My Account in the top navigation. Your account includes your ticket purchase history and current contact information which you can update. You can also click on Preferences and choose the kinds of shows or events you would like to see at the Garde. Only you can access your account and no credit card or other secure information is available or stored.

Advance Notice

When possible, you will receive advance notice on added events before they go on sale to the public. If you have not been receiving periodic Garde e-mail bulletins, please sign up with your current email address by clicking the "eGarde" link at the very bottom right of our home page in the grey "Services" box, or email boxoffice@gardearts.org for assistance.

Exchange Privileges

Ticket exchanges are free for subscribers for exchanges within the subscription series only, e.g., from one Broadway show to another. Exchanges must be made at least 48 hours prior to a performance. Should you wish to exchange to a show outside your series you may still do so, for a \$5 per ticket exchange fee. This fee is waived for *Producer* level Friends of the Garde donors (\$250 gifts and above).

Phone Handling Charges

Phone convenience fees of \$2 per ticket will be charged for all single ticket orders with a maximum convenience fee of \$10 per order. Flex Card holders do not pay handling charges for phone orders for Garde-presented events.

Ticket Replacement

Should you lose or misplace your tickets, please contact the Box Office and new tickets will be issued.

Assistance

Please contact Garde Box Office during regular hours, Monday - Friday, 9-4 pm and two hours prior to performances at 860-444-7373; fax 860-701-0189; Email: boxoffice@gardearts.org.